Website Terms and Conditions of Use

Category:	**Governance and Compliance Policy**
Summary	**Terms that apply to anyone using the Finley RSC website, www.finleyrsc.com.au**
Officer Responsible	**HR Business & Risk Manager**
Title & Date Approved	**October 2026**
Version Number	**Version 2 (replaces the September 2020 Online Ordering Terms and Conditions)**
Review Date	**October 2027, or sooner if the law or the website changes**
Relevant Legislation	**Competition and Consumer Act 2010 (Cth), Schedule 2, Australian Consumer Law** **Privacy Act 1988 (Cth)** **Copyright Act 1968 (Cth)** **Registered Clubs Act 1976 (NSW)** **Liquor Act 2007 (NSW) and Gaming Machines Act 2001 (NSW)**
Related Documents	**Privacy Policy (2026), Whistleblower Policy (2026), Customer Service Policy**

1. About These Terms

This website, www.finleyrsc.com.au (the website), is operated by Finley Returned Soldiers Club Ltd (ABN 92 001 050 246) (Finley RSC, the Club, we, us, our), 63-67 Tocumwal Street, Finley NSW 2713.

By using the website, you agree to these Terms and Conditions of Use. If you do not agree, please do not use the website. We may update these terms at any time by publishing a new version on the website, and the version published at the time you use the website applies.

2. Information on the Website

We aim to keep the information on the website accurate and up to date, including opening hours, menus, prices, events, entertainment, promotions and function details. However, this information is provided as a general guide and may change without notice.

- Menus, prices and specials may change, and items may be unavailable from time to time.
- Events, entertainment and promotions may be changed, postponed or cancelled.
- Please contact the Club to confirm details that are important to you before you visit or make plans.

Information on the website about the Club, its history, the RSL Sub-Branch, ClubGRANTS and community activities is general information only.

3. Bookings, Enquiries and Forms

The website may allow you to make an enquiry, request a booking, download a membership or employment application form, or email the Club.

- A booking or function enquiry is not confirmed until the Club confirms it with you directly. Function bookings may be subject to separate function terms, deposits and conditions, which the Club will give you before your booking is confirmed.
- Membership is subject to the Club's Constitution, the Registered Clubs Act 1976 (NSW) and approval in accordance with the Club's membership process. Submitting a membership form does not by itself make you a member.
- Lodging an employment application does not guarantee an interview or offer of employment.
- You must give true, accurate and complete information when you contact us or submit a form.

4. Promotions and Competitions

Promotions, competitions, raffles and member offers advertised on the website are subject to their own terms and conditions, which are available from the Club. Where required, promotions are conducted under the relevant NSW laws and permits.

5. Responsible Service of Alcohol and Responsible Gambling

The Club is committed to the responsible service of alcohol and responsible gambling. Nothing on the website is intended to encourage the excessive consumption of alcohol or gambling, or to appeal to people under 18.

- Alcohol is only served to people aged 18 and over, and proof of age may be requested.
- Gaming areas are restricted to people aged 18 and over.
- If gambling is causing harm to you or someone you know, free and confidential support is available from GambleAware on 1800 858 858, or at www.gambleaware.nsw.gov.au.

6. Your Use of the Website

You must use the website lawfully and must not:

- use the website in a way that breaches any law or the rights of any person,
- attempt to gain unauthorised access to the website, its systems or any data,
- introduce viruses, malicious code or anything else that could damage or interfere with the website,
- copy, scrape or harvest information from the website, including email addresses, for marketing or any other purpose, or
- use the website to send unsolicited, offensive, defamatory or harassing material.

7. Intellectual Property

The content on the website, including text, images, logos, menus, designs and documents, is owned by or licensed to the Club and is protected by copyright and other laws. The Finley RSC name and logo, and RSL related names and emblems, may not be used without permission.

You may view, download and print content from the website for your own personal, non commercial use, such as printing a menu or a membership form. You must not otherwise copy, reproduce, publish, sell or modify any content without the Club's prior written consent.

8. Links and Social Media

The website may contain links to other websites and social media pages, such as Facebook and Instagram. These are provided for convenience only. The Club does not control and is not responsible for the content, availability or privacy practices of other websites, and a link does not mean the Club endorses them.

If you post comments or content on the Club's social media pages, you must not post anything unlawful, offensive, defamatory or misleading. The Club may remove any post that it considers inappropriate.

9. Privacy

The Club collects and handles personal information in accordance with its Privacy Policy, which is available on the website. The Privacy Policy explains what information we collect through the website, including through cookies and analytics tools, and how you can access or correct your information or make a complaint.

10. Your Consumer Rights and Our Liability

Nothing in these terms excludes, restricts or changes any right or remedy you have under the Australian Consumer Law, or any other law, that cannot lawfully be excluded, including the consumer guarantees that apply to goods and services supplied by the Club.

Subject to those rights, and to the extent permitted by law:

- the website is provided on an "as is" and "as available" basis, and the Club does not guarantee that it will always be available, uninterrupted or free from errors or viruses, and
- the Club is not liable for any loss or damage arising from your use of, or inability to use, the website or any linked website, or from reliance on information on the website that has changed or is inaccurate.

11. Feedback and Complaints

We welcome your feedback. If you have a question, comment or complaint about the website or the Club's services, please contact us using the details in Section 13. Complaints about the handling of personal information are dealt with under our Privacy Policy.

12. Governing Law

These terms are governed by the laws of New South Wales, Australia. You agree to submit to the jurisdiction of the courts of New South Wales.

13. Contact Us

Finley Returned Soldiers Club Ltd

63-67 Tocumwal Street, Finley NSW 2713

PO Box 117, Finley NSW 2713

Phone: 03 5883 1366

Email: admin@finleyrsc.com.au

These terms are effective from October 2026.